



Office of the Governor of Guam

P.O. Box 2950 Hagåtña, Guam 96932

TEL: (671) 472-8931 • FAX: (671) 477-4826 • EMAIL: governor@mail.gov.gu

Felix Perez Camacho
Governor

Kaleo Scott Moylan
Lieutenant Governor

01 JUL 2005

The Honorable Mark Forbes
Speaker
Mina' Bente Ocho Na Liheslaturan Guåhan
155 Hessler Street
Hagåtña, Guam 96910

Dear Mr. Speaker:

Transmitted herewith is Bill No. 59 (EC), "AN ACT TO ADD NEW §§8123 & 14117 TO TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO REQUIRING GPA AND GWA TO ACCEPT PAYMENTS, INSTALLATION, APPLICATIONS AND SERVICE/REPAIR REQUESTS VIA THE INTERNET " which I signed into law on June 30, 2005, as Public Law 28-51.

Sins eru yan Magåhet,

[Handwritten signature of Felix P. Camacho]

FELIX P. CAMACHO
I Maga'låhen Guåhan
Governor of Guam

Attachment: copy attached of signed bill

cc: The Honorable Eddie Baza Calvo
Senator and Legislative Secretary

Office of the Speaker

MARK FORBES

Date: 7/1/05

Time: 4:25 PM

Rec'd by: [Signature]

Print Name: [Signature]

28-05-0285

Senator Edward J.B. Calvo
SECRETARY OF THE LEGISLATURE
ACKNOWLEDGEMENT RECEIPT
Rcv'd by: N. Kole
Print Name & Initial
Time: 3:00 Date: 7-7-05

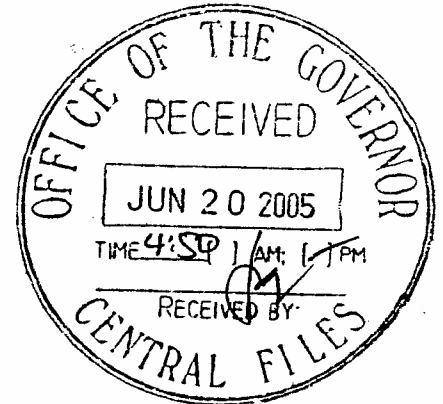
0285



MINA' BENTE OCHO NA LIHESLATURAN GUAHAN
TWENTY-EIGHTH GUAM LEGISLATURE
155 Hessler Place, Hagåtña, Guam 96910

June 20, 2005

The Honorable Felix P. Camacho
I Maga'lahaen Guahan
Ufisinan I Maga'lahi
Hagåtña, Guam 96910



Dear *Maga'lahi* Camacho:

Transmitted herewith are Bill Nos. 97(EC) & 103(LS); and Substitute Bill Nos. 41(EC), 46(EC), 59(EC), 61(EC), 69(EC), 77(EC), 87(LS), 100(EC), 112(EC), 119(EC), 122(EC), 128(EC) and 137(EC) which were passed by *I Mina'Bente Ocho Na Liheslaturan Guahan* on June 17, 2005.

Sincerely,

EDWARD J.B. CALVO
Senator and Secretary of the Legislature

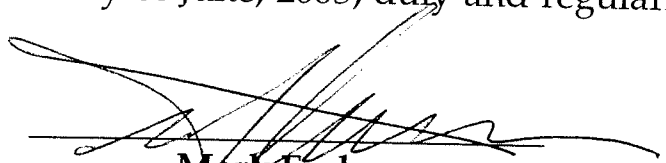
Enclosures (15)

Senator Edward J.B. Calvo SECRETARY OF THE LEGISLATURE ACKNOWLEDGEMENT RECEIPT	
Rcv'd by: _____	Print Name & Initial
Time: _____	Date: _____

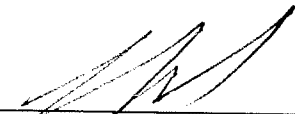
I MINA'BENTE OCHO NA LIHESLATURAN GUÅHAN
2005 (FIRST) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUÅHAN

This is to certify that Substitute Bill No. 59 (EC), "AN ACT TO ADD NEW §§ 8123 & 14117 TO TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO REQUIRING GPA AND GWA TO ACCEPT PAYMENTS, INSTALLATION APPLICATIONS AND SERVICE/REPAIR REQUESTS VIA THE INTERNET," was on the 17th day of June, 2005, duly and regularly passed.


Mark Forbes
Speaker


Attested:


Edward J.B. Calvo
Senator and Secretary of the Legislature

This Act was received by *I Maga'lahaen Guåhan* this 20 day of June, 2005,
at 4:50 o'clock P.M.


Assistant Staff Officer
Maga'lahaen's Office

APPROVED:


FELIX P. CAMACHO
I Maga'lahaen Guåhan

Date: 6/30/05

Public Law No. 28-51

I MINA'BENTE OCHO NA LIHESLATURAN GUÅHAN
2005 (FIRST) Regular Session

Bill No. 59 (EC)

As substituted by the Committee
on General & Omnibus Matters, and
amended on the Floor.

Introduced by:

L. F. Kasperbauer
Ray Tenorio
J. M.S. Brown
F. B. Aguon, Jr.
Edward J.B. Calvo
B. J.F. Cruz
Mike Cruz
Mark Forbes
R. Klitzkie
L. A. Leon Guerrero
J. A. Lujan
A. B. Palacios
R. J. Respicio
A. R. Unpingco
J. T. Won Pat

**AN ACT TO ADD NEW §§ 8123 & 14117 TO TITLE 12,
GUAM CODE ANNOTATED, RELATIVE TO REQUIRING
GPA AND GWA TO ACCEPT PAYMENTS,
INSTALLATION APPLICATIONS AND SERVICE/REPAIR
REQUESTS VIA THE INTERNET.**

1 **BE IT ENACTED BY THE PEOPLE OF GUAM:**

2 **Section 1. Section 8123 is hereby *added* to Chapter 8, Title 12, Guam**
3 **Code Annotated to read:**

4 **“§8123. Acceptance of Payments, Installation Applications and**
5 **Service/Repair Requests Via The Internet. (a) Notwithstanding any**

1 other provision of law, the Guam Power Authority shall, within one (1)
2 year of the enactment of this Section, provide that the following services
3 be made available via the internet:

4 (1) Acceptance payments via bank cards;

5 (2) Application for installation of new and additional
6 services; and

7 (3) Requests for service and repair.

8 (b) The Guam Power Authority shall provide an email address(s)
9 for inquires regarding items (a) (1), (2) and (3).

10 (c) Nothing herein shall be construed as limiting the Authority's
11 ability to receive payments through online payment and/or banking
12 services.

13 (d) The Guam Power Authority shall set, by Administrative Rule,
14 the timeframes to which email inquires must be addressed and
15 dispensed with.

16 (e) The Guam Power Authority shall adopt appropriate security
17 measures necessary to protect its customers from fraud and identity
18 theft. "

19 **Section 2. Section 14117 is hereby *added* to Chapter 14, Title 12,**
20 **Guam Code Annotated to read:**

21 **"§14117. Acceptance of Payments, Installation Applications and**
22 **Service/Repair Requests Via the Internet.** (a) Notwithstanding any
23 other provision of law, the Guam Waterworks Authority shall, within
24 one (1) year of the enactment of this Section, provide that the following
25 services be made available via the internet:

- 1 (1) Acceptance payments via bank cards;
- 2 (2) Application for installation of new and additional
- 3 services, and
- 4 (3) Requests for service and repair.

5 (b) The Guam Waterworks Authority shall provide an email
6 address(s) for inquires regarding items (a) (1), (2) and (3).

7 (c) Nothing herein shall be construed as limiting the Authority's
8 ability to receive payments through online payment and/or banking
9 services.

10 (d) The Guam Waterworks Authority shall set, by Administrative
11 Rule, the timeframes to which email inquires must be addressed and
12 dispensed with.

13 (e) The Guam Waterworks Authority shall adopt appropriate
14 security measures necessary to protect its customers from fraud and
15 identity theft. "

6

I MINA' BENTE OCHO NA LIHESLATURAN GUAHAN
2005 (FIRST) Regular Session

Date: 6/17/05

VOTING SHEET

SBill No. 59(EC)

Resolution No. _____

Question: _____

<u>NAME</u>	<u>YEAS</u>	<u>NAYS</u>	<u>NOT VOTING/ ABSTAINED</u>	<u>OUT DURING ROLL CALL</u>	<u>ABSENT</u>
AGUON, Frank B., Jr.	✓				
BROWN, Joanne M.S.	✓				
CALVO, Edward J.B.	✓				
CRUZ, Benjamin J.F,	✓				
CRUZ, Michael (Dr.)	✓				
FORBES, Mark	✓				
KASPERBAUER, Lawrence F.	✓				
KLITZKIE, Robert	✓				
LEON GUERRERO, Lourdes A.					✓
LUJAN, Jesse A.	✓				
PALACIOS, Adolpho B.	✓				
RESPICIO, Rory J.	✓				
TENORIO, Ray	✓				
UNPINGCO, Antonio R.	✓				
WON PAT, Judith T.	✓				

TOTAL

14 0 0 0 1

CERTIFIED TRUE AND CORRECT:

Clerk of the Legislature

* 3 Passes = No vote
EA = Excused Absence

PL. 28-51



I Mina' Bente Ocho Na Liheslaturan Guahan
The 28th Guam Legislature

155 Hesler Place
Hagatna, Guam 96910
Office (671) 472-3409 • Fax (671) 472-3510

Speaker Mark Forbes

May 5, 2005

Speaker Mark Forbes
I Mina' Bente Ocho Na Liheslaturan Guahan
155 Hesler Place
Hagatna, Guam 96910

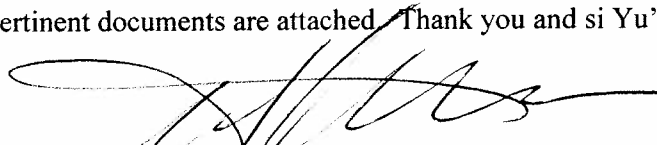
The Committee on General & Omnibus Matters to which Bill No. 59 was referred, wishes to report its findings and recommendations **TO DO PASS Bill NO. 59 (EC) as substituted by the committee.** "An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet".

Transmitted herewith for your consideration and action is our committee report on the above subject matter.

The voting record is as follows:

- TO PASS
- NOT TO PASS
- TO REPORT OUT ONLY
- ABSTAIN
- INACTIVE FILE

Copies of the Committee Report and other pertinent documents are attached. Thank you and si Yu'os ma'ase for your attention to this matter.



MARK FORBES

Attachments

MEMORANDUM

TO: Committee Members

FROM: Chairman 

SUBJECT: Committee Report- BILL No. 59 (EC): "An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet".

Transmitted herewith for your information and action is the report on BILL No. 59 (EC) **TO DO PASS Bill NO. 59 (EC) as substituted by the committee**, from the Committee on General and Omnibus Matters.

This memorandum is accompanied by the following:

1. Committee Voting Sheet
2. Committee Report
3. BILL No. 59 (EC)
4. Public Hearing Sign-In Sheet
5. Fiscal Note/ Fiscal Note Waiver
6. Notice of Public Hearing

Please take the appropriate action on the voting sheet. Your attention and cooperation in this matter is greatly appreciated.

Should you have questions regarding the report or accompanying documents, please do not hesitate to contact me.

Thank you and si Yu'os ma'ase.

MARK FORBES

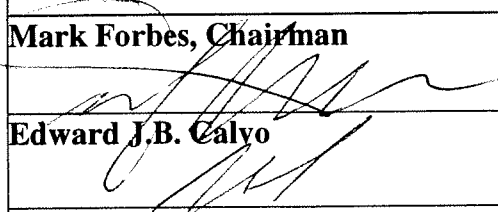
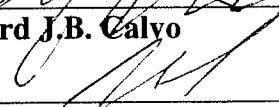




Attachments

COMMITTEE ON GENERAL AND OMNIBUS MATTERS

I MINA'BENTE OCHO NA LIHESLATURAN GUÅHAN
155 HESLER PLACE, HAGÁTNA, GUAM 96910

An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet.

VOTING SHEET

	SIGNATURE	TO PASS	NOT TO PASS	TO REPORT OUT OF COMMITTEE	ABSTAIN	INACTIVE FILE
Mark Forbes, Chairman		✓				
Edward J.B. Calvo		✓				
Lawrence F. Kasperbauer, Ph.D.		X				
Jesse A. Lujan		✓				
Ray Tenorio						
Michael Cruz, M.D.		✓				
Lou A. Leon Guerrero						
Judith T. Won Pat						
Benjamin J.F. Cruz		✓				

2nd 3rd
6-7-05 6/8/05

**MINA' BENTE OCHO NA LIHESLATURAN GUÅHAN
2005 (FIRST) Regular Session**

Bill No. 59 (EC)
As substituted by the
Committee on General & Omnibus Matters

FAI
Introduced by:

L.F. Kasperbauer
Ray Tenorio
J. M. Brown

**AN ACT TO ADD NEW §§ 8123 & 14117 TO TITLE 12, GUAM
CODE ANNOTATED RELATIVE TO REQUIRING GPA AND
GWA TO ACCEPT PAYMENTS, INSTALLATION
APPLICATIONS AND SERVICE/REPAIR REQUESTS VIA
THE INTERNET.**

1. **BE IT ENACTED BY THE PEOPLE OF GUAM:**

2

3 **Section 1.** Section 81²33 is hereby *added* to Chapter 8, Title 12, Guam Code
4 Annotated to read:

5 **“§8123. Acceptance of Payments, Installation Applications And**
6 **Service/Repair Requests Via The Internet.** (a) Notwithstanding any other
7 provision of law the Guam Power Authority shall, within one (1) year of the
8 enactment of this section, provide that the following services be made available
9 via the internet:

- 10 (1) Acceptance payments via bank cards,
- 11 (2) Application for Installation of new and additional services, and
- 12 (3) Requests for service and repair

13 (b) The Guam Power Authority shall provide an email address(s) for
14 inquires regarding items (a) (1), (2) and (3).

1 (c) Nothing herein shall be construed as limiting the Authority's ability to
2 receive payments through online payment and/or banking services.

3 (d) The Guam Power Authority shall set by Administrative Rule, the
4 timeframes to which email inquires must be addressed and dispensed with.”

for PA
5/1
20

(e)

6 **Section 2.** Section 14117 is hereby *added* to Chapter 14, Title 12, Guam
7 Code Annotated to read:

8 **“~~§Section 14117. Acceptance of Payments, Installation Applications~~**
9 **And Service/Repair Requests Via The Internet.** (a) Notwithstanding any other
10 provision of law the Guam Waterworks Authority shall, within one (1) year of the
11 enactment of this section, provide that the following services be made available
12 via the internet:

- 13 (1) Acceptance payments via bank cards,
- 14 (2) Application for Installation of new and additional services, and
- 15 (3) Requests for service and repair

16 (b) The Guam Waterworks Authority shall provide an email address(s) for
17 inquires regarding items (a) (1), (2) and (3).

18 (c) Nothing herein shall be construed as limiting the Authority's ability to
19 receive payments through online payment and/or banking services.

20 (d) The Guam Waterworks Authority shall set by Administrative Rule, the
21 timeframes to which email inquires must be addressed and dispensed with.”

for PA
22
R

(e)

**I MINA'BENTE OCHO NA LIHESLATURAN GUÅHAN
2005 (FIRST) Regular Session**

Bill No. 59 (EC)

Introduced by:

L.F. Kasperbauer
Ray Tenorio

**AN ACT TO ADD NEW §§ 8123 14117 TO TITLE 12, GUAM CODE ANNOTATED
RELATIVE TO REQUIRING GPA AND GWA TO ACCEPT PAYMENTS,
INSTALLATION APPLICATIONS AND SERVICE/REPAIR REQUESTS VIA THE
INTERNET.**

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Section 8133 is hereby *added* to Chapter 8, Title 12, Guam Code Annotated to read:

**“§8123. Acceptance of Payments, Installation Applications And
Service/Repair Requests Via The Internet.** (a) Notwithstanding any other provision of law the Guam Power Authority shall, within six (6) months of the enactment of this section, provide that the following services be made available via the internet:

- (1) Acceptance payments via bank cards,
- (2) Application for Installation of new and additional services, and
- (3) Requests for service and repair

(b) The Guam Power Authority shall provide an email address(s) for inquires regarding items (a) (1), (2) and (3).

(c) Nothing herein shall be construed as limiting the Authority's ability to receive payments through online payment and/or banking services.

(d) The Guam Power Authority shall set by Administrative Rule, the timeframes to which email inquires must be addressed and dispensed with.”

Section 2. Section 14117 is hereby *added* to Chapter 14, Title 12, Guam Code Annotated to read:

**“§Section 14117. Acceptance of Payments, Installation Applications And
Service/Repair Requests Via The Internet.** (a) Notwithstanding any other provision of law the Guam Waterworks Authority shall, within six (6) months of the enactment of this section, provide that the following services be made available via the internet:

- (1) Acceptance payments via bank cards,
- (2) Application for Installation of new and additional services, and
- (3) Requests for service and repair

(b) The Guam Waterworks Authority shall provide an email address(s) for inquires regarding items (a) (1), (2) and (3).

(c) Nothing herein shall be construed as limiting the Authority's ability to receive payments through online payment and/or banking services.

(d) The Guam Waterworks Authority shall set by Administrative Rule, the timeframes to which email inquiries must be addressed and dispensed with."

**I MINA' BENTE OCHO NA LIHESLATURAN GUÅHAN
COMMITTEE ON GENERAL & OMNIBUS MATTERS
SPEAKER MARK FORBES, CHAIRMAN**

COMMITTEE REPORT

ON

BILL NO. 59 (EC)

AN ACT TO ADD NEW §§ 8123 14117 TO TITLE 12, GUAM CODE ANNOTATED RELATIVE TO REQUIRING GPA AND GWA TO ACCEPT PAYMENTS, INSTALLATION APPLICATIONS AND SERVICE/REPAIR REQUESTS VIA THE INTERNET.

OVERVIEW

The Committee on General and Omnibus Matters held a public hearing at 9:00a.m. on April 28, 2005 in the Session Hall, I Liheslaturan Guåhan. Public notice was given to all media (see facsimile confirmation page) on April 25, 2005.

Senators present at the public hearing were:

Speaker Mark Forbes, Chairman
Senator Lawrence F. Kasperbauer, Ph.D., Member
Senator Benjamin J. F. Cruz, Member
Vice Speaker Joanne M.S. Brown
Senator Robert Klitzkie

II. SUMMARY OF TESTIMONY

Individuals that appeared before the Committee to present oral and written testimony on the bill are as follows:

John Benavente, General Manager, Guam Power Authority, oral and written testimony in support of Bill No. 59. Mr. Benavente outlined the progress that the authority has made in the area internet banking and online services and plans for enhancement of such services, as well. Mr. Benavente suggested that, because of the technical and sensitive nature of online services and the need to proceed with caution, that more time be allowed for GPA to come into full compliance with the provisions of proposed legislation.

Kin Flores, Guam Power Authority, Assistant General Manager, oral testimony in support of Bill No. 59

Sam Taylor, GPA/GWA, Legal Counsel, oral testimony in support of Bill No. 59

Randall Wiegand, , Chief Financial Officer, GPA/GWA oral and written testimony in support of Bill No. 59. Mr. Wiegand informed the Committee of the progress and plans that both GWA and GPA have made toward providing payment alternatives to their customers. Mr. Wiegand also requested that GWA be afforded additional time to provide the services called for in Bill No. 59. He further requested that the Consolidated Commission on Utilities be given discretion to set the parameters of services.

III. FINDINGS AND RECOMMENDATION

The Committee on General and Omnibus Matters finds that the intent of Bill No. 59

The Committee on General and Omnibus Matters to which BILL No. 59 (EC) was referred, finds that both the Guam Power Authority and the Guam waterworks Authority are well on their way toward enhancing their level of service to the public in the area of payment alternatives and internet based services. Both entities, however require more time in order to be able to provide the services called for in Bill No. 59. Accordingly, the Committee has substituted the Bill to reflect this and does hereby submit its findings and recommendations to I Mina' Bente Ocho Na Liheslaturan Guåhan **TO DO PASS SUBSTITUTE BILL No. 59 (EC)**, "An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet."

IV. PUBLIC HEARING AGENDA

AGENDA COMMITTEE ON GENERAL & OMNIBUS MATTERS, and EXECUTIVE COMMITTEE

Public Hearing
Thursday, April 28, 2005, 9:00 a.m.

Bill No. 24 (EC) - by Mark Forbes

An Act To Amend Section 17301 And Section 17309 Of Title 3, GCA To Reduce The Signature Thresholds For Placing A Referendum Before The People of Guam And To Extend The Period During Which Signatures May Be Collected.

Bill No. 26 (EC), As Substituted - by Mark Forbes

An Act To Repeal And Reenact 3 GCA §17204 To Repeal The "Santos Amendment."

Bill No. 59 (EC) - by L. F. Kasperbauer

An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet.

Bill No. 60 (EC) - by Ray Tenorio

An Act To Preclude Any Government Agency Occupying Government Land Or Government Buildings And Who Receive Funding From The General Fund From Charging Rent To Any Other Government Agency Who Is Allowed To Occupy The Same Building Or Land.

Bill No. 66 (EC) - by F. B. Aguon Jr.

An Act Relative To Requiring The Proper Restoration Of Roadways And Highways That Are Partially Damaged Due To Construction Work To Their Pre-Construction Condition By The Contractor Prior To The Full Disbursement Of Public Construction Funds For Such Projects, And Empowering Guam's Village Mayors To Certify The Completion And Proper Re-Surfacing Of The Roadway Or Highway To Its Previous Condition.

Bill No. 90 (EC) - by R.J. Respicio

An Act To Direct The Attorney General Of Guam To Condemn Certain Parcels Of Land For The Purpose Of Protecting And Reserving Said Parcels For Future Water Resource Development; And To Direct The Guam Waterworks Authority To Identify Other Areas Of Guam That Should Be Protected And Reserved For Such Purposes And Report Its Findings To I Liheslaturan Guåhan.

Bill No. 119 (EC) - B. J.F. Cruz

An Act To Add A New Section 75108.50 To Chapter 75, Division 2, Of Title 21 Of The Guam Code Annotated To Allow Cottage Industry Activities On Residential Leased Land By Chamorro Land Trust Residential Leaseholders.

Bill No. 120 (EC) - Mark Forbes

An Act To Rezone Lot No. 2149-3-19 From Multi-Family- Residential ("R-2") To Commercial ("C") Zone.

**Committee on General & Omnibus Matters, and
Executive Committee**

Public Hearing
April 28, 2005
9:00 a.m..

I Liheslaturan Guahan, Hagåtña

Bill No. 59 (EC) - An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet.

NAME (please print)	AGENCY/ ORGANIZATION	ORAL TESTIMONY	WRITTEN TESTIMONY	IN FAVOR	NOT IN FAVOR	CONTACT NUMBER
John Benavente	GPA	/	/	/		647-9225
Kandy Wiegand	GPA/GWA	/	/	/		647-2583

**Committee on General & Omnibus Matters, and
Executive Committee**

Public Hearing
April 28, 2005
9:00 a.m..

I Liheslaturan Guahan, Hagåtña

Bill No. 59 (EC) - An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And GWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet.

NAME (please print)	AGENCY/ ORGANIZATION	ORAL TESTIMONY	WRITTEN TESTIMONY	IN FAVOR	NOT IN FAVOR	CONTACT NUMBER
Sam Taylor	GWA/CCU	✓				647-7681

IV. SIGN IN SHEET



I Mina' Bente Ocho Na Liheslaturan Guahan
The 28th Guam Legislature

155 Hesler Place
Hagatna, Guam 96910
Office (671) 472-3409 • Fax (671) 472-3510

Speaker Mark Forbes

WAIVER OF FISCAL NOTE

In accordance with §9105 Title 2 GCA, I hereby certify that prompt committee action on Bill 59 is necessary to the proper conduct of legislative business. Therefore, I am waiving requirement of a fiscal note on Bill 59.

MARK FORBES

Speaker and Chairman,
Committee on General and Omnibus Matters

VI. PUBLIC HEARING NOTICES

To PDN Government Meetings Section, April 25, 2005

Transmission Report

Date/Time
Local ID.
Local Name
Company Logo

4-25-05;10:54AM
4723510
Guam Legislature

This document was confirmed.
(reduced sample and details below)
Document Size Letter-S



I Mina' Banta Ocho Na Lhestituran Guahan
The 25th Guam Legislature

185 Heister Place
Hagatña, Guam 96910
Office (671) 472-3400 • Fax (671) 472-3610

Speaker Mark Forbes

FACSIMILE

Date: April 25, 2005 Time:
Fax No.: 477-3079 No. of Pages:
To: PDN Government Meetings
From: The Office of Speaker Mark Forbes
Re: Public Hearing Notice- April 28, 2005
Note: We would like to reserve space in the government meeting notice section of the Pacific Daily News for Tuesday, April 26, Wednesday, April 27 and Thursday, April 28, 2005 to read:

"Committee on General and Oversight Matters & Executive Committee:
Public Hearing, Thursday, April 28, 2005, 9:00 a.m., Session Hall,
Temporary Legislative Building, Hagatña, Guam. To be heard:

HR No. 24 (EC) - by Mark Forbes
An Act To Amend Section 17301 And Section 17309 Of Title 3, OCA To Reduce The Signature Thresholds For Placing A Referendum Before The People Of Guam And To Extend The Period During Which Signatures May Be Collected.

HR No. 26 (EC), As Substituted - by Mark Forbes
An Act To Amend And Repeal 3 OCA §17204 To Amend The "Banta Anomianak."

HR No. 29 (EC) - by J. F. Espadas
An Act To Add New §§ 8123 14117 To Title 12, Guam Code Annotated Relative To Requiring GPA And OWA To Accept Payments, Installation Applications And Service/Repair Requests Via The Internet.

Total Pages Scanned : 2 Total Pages Confirmed : 2

No.	Doc	Remote Station	Start Time	Duration	Pages	Mode	Comments	Results
1	772	94773079	4-25-05;10:52AM	1'28"	2/ 2	EC		CP 14.4

Notes :

- | | | | |
|--------------------|-----------------------|--------------------------|------------------------|
| EC: Error Correct | RE: Resend | PD: Polled by Remote | MB: Receive to Mailbox |
| BC: Broadcast Send | MP: Multi-Poll | PG: Polling a Remote | PI: Power Interruption |
| CP: Completed | RM: Receive to Memory | DR: Document Removed | TM: Terminated by user |
| HS: Host Scan | HP: Host Print | FO: Forced Output | WT: Waiting Transfer |
| HF: Host Fax | HR: Host Receive | FM: Forward Mailbox Doc. | WS: Waiting Send |

To All Media, Poll Report, April 25, 2005

Broadcast Report

Date/Time
Local ID
Local Name
Company Logo

4-25-05;11:24AM
4723510
Guam Legislature

Document Size Letter-S



I Mina' Bente Ocho Na Lheolaturan Guahan
The 25th Guam Legislature

156 Healer Place
Hagatna, Guam 96910
Office (871) 472-3408 • Fax (871) 472-3510

Speaker Mark Forbes

Facsimile

Date: April 25, 2005 Time:

To: ALL MEDIA:

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 Marianas Variety; 648-2087 K-57/Power 98; 477-5982
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 Oboypac; 648-8883 Adventure World Radio; 565-2983
 Marvel Family Radio 477-7138 KPRD; 734-0958
 KBB; 477-6411 Kimo Live; 477-7685

From: The Office of Speaker Mark Forbes

Re: Public Hearing Notice- April 28, 2005

Note: Attached is a public hearing notice for April 28, 2005 and for your
 personal.

Should there be a problem with the transmittal of this fax please contact
 our office at 472-3409.

Senders:

No. of Pages:

No.	Doc	Remote Station	Start Time	Duration	Pages	Mode	Comments	Results
1	775	pdn	4-25-05;10:54AM	1'48"	3/ 3	EC	BC	CP 12.0
2	775	marianes variety	10:58AM	1'52"	3/ 3	EC	BC	CP 12.0
3	775	kuam	10:58AM	0"	-/ 3		BC	056D
4	775	hit radio	10:59AM	54"	3/ 3	EC	BC	CP 26.4
5	775	kprg	11:20AM	0"	-/ 3		BC	0545
6	775	power ninety eight	11:20AM	0"	-/ 3		BC	056B
7	775	guam business	11:21AM	0"	-/ 3		BC	056B



GUAM POWER AUTHORITY

ATURIDÁT ILEKTRESEDÁT GUAHAN
P.O. BOX 2977 HAGATNA, GUAM U.S.A. 96932-2977

April 28, 2005

Vice-Speaker Joanne M.S. Brown
Chairperson
Committee on Natural Resources, Utilities, and Micronesia Affairs
i Liheslaturan Guáhan
Hagåtña, GU 96910

Dear Vice-Speaker Brown:

I am writing to offer testimony with respect to Bill No. 59 relative to requiring the Guam Power Authority and the Guam Waterworks Authority to accept payments, installation applications and service repair/requests via the internet.

The Consolidated Commission on Utilities has heard the voices of ratepayers and has directed the utility managers to offer as many payment alternatives to customers as is practicable. We would like to take this opportunity to update i Liheslaturan Guáhan on the progress the utilities have made towards these ends.

There has been substantial website development that has taken place on the web sites for both utilities over the last two years. The GPA website contains instructions on how to apply for power, explanations of bills, financial statements, operational performance statistics, job announcements, etc. The GWA website includes a copy of the stipulated order, water conservation tips, financial statements, an explanation of GWA bills, the annual GWA water quality report and more. There are many more changes planned and new material is being added on a regular basis. Each website contains a link where customers can go to make complaints or report outages. To date, there have not been a large number of customers utilizing these services and we have been able to respond to most queries within 24 hours of receipt.

A plan is in place for the utilities to implement new billing software that will make it easier for customers to interact with the utilities through the internet including the payment of bills and reviewing account activity. The rollout for GPA is scheduled for August of this year. The rollout for GWA should follow shortly thereafter. There are certain limitations that may prevent total customer service over the internet due to needs to provide evidence of occupancy, inspection reports, promissory notes, etc. However, it is the goal of both utilities to provide as much service over the internet as can be achieved at a reasonable cost.

GPA has engaged a provider of merchant banking services to provide point of sale credit and debit card service at the cashier windows. Customers will be able to pay their GPA or GWA bills via credit card at the cashier window. Depending on the success of this program, GWA may pattern a point of sale system after GPA's program. Testing of these payment options is planned to begin in June.

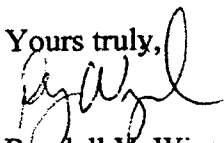
Additionally, the utilities are working with a local bank to encourage customers to sign up to have their credit cards charged monthly for the amount of their utility bills.

These matters are very sensitive and GPA has been very deliberate in its movement in this direction to ensure that all necessary measures are taken to ensure that maximum security is in place to protect customer privacy. We have experienced some delays in these initiatives in order to address some network security issues. We believe the issues that have arisen have been adequately addressed and we do not foresee any further obstacles as we proceed into the final stages of these initiatives. GWA's rollout should immediately follow the GPA rollout and the process should be much shorter as the learning curve will be much more kind.

As you can see, the CCU and the utilities have the same goals as in the Liheslaturan Guåhan and we are in support of this legislation. We would like to request, however, that additional time be allowed for the GWA rollout as the current plan has GWA introducing these services subsequent to the GPA initiative. We would request GWA be allotted 10 months in order to ensure sufficient time to work through any delays that are encountered. Additionally, we would request that a certain level of discretion be left to the CCU as to the parameters of these initiatives. We are anticipating the cost of accepting credit card payments will exceed \$5 per transaction for some residential customers. Thus, we will be monitoring the transaction levels as well as the costs and benefits very closely to ensure that the cost of providing these payment options does not become unreasonable. We have already determined that credit card transactions would not be cost effective for our larger accounts and are planning to offer these new payment options to residential customers only.

The CCU and the utilities welcome the participation of the Liheslaturan Guåhan and would be happy to dialog in any forum and at any time on how we can better meet customer needs.

Yours truly,



Randall V. Wiegand
Chief Financial Officer
Guam Power Authority/Guam Waterworks Authority

Testimony regarding an act to add new 8123 14117 to Title 12, Guam Code Annotated relative to requiring GPA and GWA to accept payments, installation applications and service/repair requests via the internet

MINA'BENTE OCHO NA LIHESLATURAN GUAHAN

Guam Power Authority

John M. Benavente, P.E.
General Manager


GP4 - Guam Power Authority - Aturidat Iektresedat Guahan - Power to Serve - Microsoft Internet Explorer

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Back Forward Stop Search Favorites Home

Address <http://www.guampowerauthority.com/home/index.php> Go Links Norton AntiVirus

Pop-up blocked. To see this pop-up or additional options click here...



Guam Power Authority

Aturidat Iektresedat Guahan

[Site Search](#) [Employee Login](#)

Customers

Careers

Financials

Procurement

Operations

Links

F.A.Q.s

News

Company Profile

The Guam Power Authority is a public corporation. The Guam Power Authority Act of 1968 and amendments set forth the Authority's legal powers, restrictions and obligations.

Our Mission

The ongoing mission of the Guam Power Authority is to provide reliable electrical services as economically, efficiently and safely as possible with courtesy and professionalism to the ratepayers of Guam.

>>New Job Announcements Posted


>>2005 Guam Economic Development Conference Presentation

>>4th Western Micronesia Chief Executive Summit Presentation

coming soon...

eBill

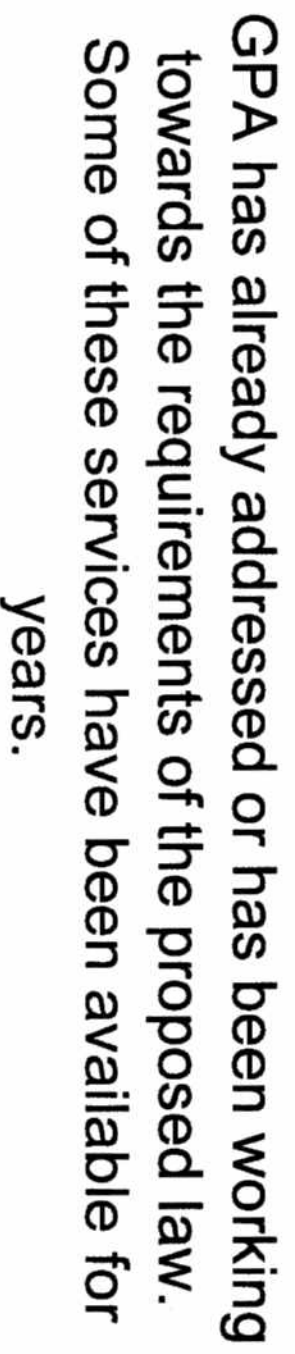
- Pay Your Bill
- View Your Billing and Usage History



Typhoon Pongsona Recovery Photo Journal

© 2005 Guam Power Authority. Site last modified: 4/17/2005 17:25:11

Done Internet



GPA has already addressed or has been working towards the requirements of the proposed law. Some of these services have been available for years.

Guam Power Authority Web Presence

- URL: www.guampowerauthority.com
- Required under Bond covenants
 - Financial Information
 - Fiscal Year Financial Audit
 - <http://www.guampowerauthority.com/fiscal/financials.php>
- Online since FY2001
- Search Engine Placement
 - GPA's web site is the number one Google hit for searches on "Guam Power Authority" and "Guam electric utility"
 - 17,000+ hits

Current Web Site Services

- GPA posts employment opportunities
 - GovGuam employment application (PDF)
 - <http://www.guampowerauthority.com/careers/opps.php>
 - Job Announcements
- Conference or Special Event Power Point Presentations
- Selected Procurement Announcements
 - <http://www.guampowerauthority.com/procurement/procurement.php>
- Planning Information

On-going Web Site Work

- E-Bill/E-Pay
 - Part of Billing and Customer Information System upgrade project
 - Project Completion Slated for End of FY 2005
 - Project Completion Milestones
 - E-Bill/E-Pay Server Contracted
 - Merchant Banking Service Contracted
 - Billing System staged at vendor facilities for Factory Acceptance Test
- Web Site Re-development
 - Project Completion Slated for End of FY 2005
 - Greater Interactivity and Information Content
 - Integrators Contracted
 - New Services
 - Interactive Registration for E-Procurement and Employment
 - Bill History Look-up and Payment via Secured Internet Site

GPA Status

- Acceptance of payments via bank card
 - In Progress
- Applications for Installation of new and additional services
 - GPA posts its application requirements and its application form
- Requests for service and repair/ E-Mail Address for inquiries
 - customersfirst@guampowerauthority.com

GPA Concerns

- **Customer Services E-Mail Address**
 - Customers should make critical or urgent requests for service or repair through the GPA Trouble Call Center or Customer Services via telephone or in person.
 - Only non-critical requests should be made through e-mail
 - Liability issues regarding non-received or missed e-mails
- **On-Line Application for Service**
 - Past experience with telephone and fax applications indicates serious issues regarding collectability of “not-in-person” applications
 - Same issues relevant to Internet applications
- **Ambiguity of Law**
 - What level of service meets compliance with proposed law?
- **Rate Setting**
 - In principle, this is an unfunded mandate affecting rates and revenue
- **Law unnecessary in light of current services available and on-going efforts to expand services**

Top Search Engine Link

Google Search: guam power authority - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites Stop

Address <http://www.google.com/search?hl=en&q=guam+power+authori> Go Links Norton AntiVirus

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guam power authority Search Advanced Search Preferences

Web Results 1 - 10 of about 213,000 for guam power authority. (0.10 seconds)

GPA - Guam Power Authority - Aturidat Iektresedat Guahan - Power ...
Guam Power Authority Homepage - Electricity generator and distributor for the residents of the island territory of Guam, USA.
www.guampowerauthority.com/ - 10k - [Cached](#) - [Similar pages](#)

(PDF) GUAM POWER AUTHORITY JOB ANNOUNCEMENT
File Format: PDF/Adobe Acrobat - [View as HTML](#)
... GUAM POWER AUTHORITY. JOB ANNOUNCEMENT. OPEN. Announcement for the following
Position. To Establish a List. Position Title: (10.792) ...
www.guampowerauthority.com/careers/documents/10.792PlantWaterTechnicianII_gradel_000.pdf - [Similar pages](#)
[[More results from www.guampowerauthority.com](#)]

Guam Power Authority - press release on status of Cabras units
GUAM POWER AUTHORITY. Press release on the status of the Cabras units and executive report. Friday, March 1, 2002. For more information, please contact Eloy ...
www.kuam.com/govguam/gpa-statusofcabrasunits.htm - 6k - [Cached](#) - [Similar pages](#)

Metering.com - Issue 1 / 2005
... This was the challenge for the Guam Power Authority in the 1990s. ... as a public corporation as a result of the Guam Power Authority Act of 1968. ...
www.metering.com/archive/mi_1_2005/42_1_1.php - 46k - [Cached](#) - [Similar pages](#)

Paul Consulting - Custom Relational Database Solutions
[Guam Power Authority](#) [Lana County Sheriff Office](#) [Lana County MIS](#) [Miccicinni](#)

Internet

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Google Web Images Groups News Froogle Local^{New!} more »

guam electric utility Search Advanced Search Preferences

Web Results 1 - 10 of about 62,800 for guam electric utility. (0.23 seconds)

News - Public Information Office - Guam Power Authority
... These conservation tips may help manage electric utility costs: ... about the most economic method for your budget to save on electric utility costs. ...
www.guampowerauthority.com/news/EnergyTips.php - 19k - [Cached](#) - [Similar pages](#)

[PDF] Andersen Air Force Base, Guam
File Format: PDF/Adobe Acrobat - [View as HTML](#)
... approved by the Guam Public Utilities Commission. ... Question: In the J1 Electric Utility Document, it states that the "Base has ...
[www.desc.dia.mil/DCMFiles/ Andersen%20Air%20Force%20Base%20GPA%20questions.pdf](http://www.desc.dia.mil/DCMFiles/Andersen%20Air%20Force%20Base%20GPA%20questions.pdf) - [Similar pages](#)

Market Report - Telecom Power 2000: Telecom Opportunities for ...
... The rights-of-way fall along the utilities' existing gas, electric or sewage ...
... Guam-philippines (Gp) 9.3.4. Japan-us Cable Network 9.3.5. Northstar ...
www.igigroup.com/st/pages/telpower.html - 38k - [Cached](#) - [Similar pages](#)

Annual Electric Utility Data - EIA-861 Data File
... This is an electric utility data file that includes such information as peak ...
... and the Territories of American Samoa, Guam, and the Virgin Islands. ...
www.eia.doe.gov/cneaf/electricity/page/eia861.html - 21k - [Cached](#) - [Similar pages](#)

Metering, Billing, CRM/CIS Asia Pacific 2005
... He recently worked with the electric utility on Guam, assisting them in recovering \$5.8 million in less than two years. Dr. Seger has conducted similar ...
www.synergy-events.com/metap2005/co_training.php - 19k - [Cached](#) - [Similar pages](#)

Internet

Job Announcement Page

Address: <http://www.guampowerauthority.com/careers/jobannouncements.do>

Navigation: Back, Forward, Home, Stop, Reload, Print, Search, Favorites, Links, Home Address

Menu: News, FAQs, Links, Operators, Procurement, Financials, Careers, Customers

Aturidat Iktresedat Guahan

Job Announcements

>>General Information for All Job Applicants (PDF)

Note: Only applications received within the open and close dates listed on the respective job announcements will be accepted. "Open" job announcements are available to all GPA employees and the general public for application. "In-House Promotion" job announcements are solely for permanent classified employees of Guam Power Authority. Applications received from non-permanent classified employees of the Guam Power Authority will be returned.

Public May Apply	Position (PDFs)	Announcement #	Opening Date	Closing Date
Yes	Electrical Power System Dispatcher I	2004-041	03/24/04	Continuous
Yes	Electrical Power System Dispatcher II	2004-042	03/24/04	Continuous
Yes	Plant Instrument Technician I	2004-016	01/19/04	Continuous
Yes	Machinist I	2004-053	05/03/04	Continuous
Yes	Machinist II	2004-054	05/03/04	Continuous
Yes	Electric Relay Technician I	2004-065	05/24/04	Continuous

[Back Home](#)
[Site Search](#)
[Employee Login](#)

Power Application Download Link

The screenshot shows a web browser window displaying the Guam Power Authority website. The browser's address bar shows the URL: <http://www.guampowerauthority.com/customer/index.php>. The page content is mirrored, with the header at the bottom and the main text at the top. The header includes the Guam Power Authority logo and navigation links: Home, Site Search, and Customer Login. The main text is titled "Getting Power" and contains the following information:

Applications for power can be obtained and submitted at the Harmon or Agat Office. You may download the application and fill it out prior to visiting our offices. The application form is an Adobe PDF document. [Download Application Form](#)

Please bring with you the appropriate documents:

- For Renters: A copy of your Lease or Rental Contract that shows the location where power is to be hooked up. You may also need the number of your unit's power meter if you live in an apartment complex.
- For Home Owners: Certificate of Ownership, Title, or Deed.

For Newly Constructed Residential or Commercial Buildings: You may be asked to provide Building Permits, Electricity Plans, Inspection Reports, Building Plans, and Property Maps. You may want to first contact the Main Office in Harmon to make sure you have all the necessary documents for your New Installation.

Deposit
The amount for your Initial Deposit will vary. For example, \$75 deposit for a 1-bedroom apartment, \$100 for a 2-bedroom home.

Service Fee
\$10 Service Fee (2-4 day wait for hookup) or \$25 for same-day service.

The right sidebar contains a navigation menu with the following items: Home, FAQs, Links, Operations, Procurement, Financials, Careers, and Customers. At the bottom of the page, there is a "CUSTOMER SERVICE" section with a "CONTACT US" link.

GPA Customer Service E-Mail Address

The screenshot shows a web browser window displaying the Guam Power Authority website. The browser's address bar shows the URL: http://www.guampowerauthority.com/customer_services.asp. The website features a navigation menu with the following items: Customers, Careers, Financials, Procurement, Operations, Links, FAQs, and News. The main content area is titled "Guam Power Authority" and includes the tagline "Aturidat Ilektoresedat Guahan". Below this, there are three sections for "Customer Services Offices":

- Customer Services Offices**
- Harmon Office**
Telephone: (671) 647-5787-9
Fax: 647-5810
7:00 am - 6:00 pm M-F
The main office is located at 1911 Route 16 in Harmon, next to McDonald's.
- Agat Office**
Telephone: (671) 565-2909/25
Fax: 565-2930
8:00 am - 5:00 pm M-F
Located at the Agat Mayor's Office Complex.
Email: CustomersFirst@GuamPowerAuthority.com

At the bottom of the page, there are three links: ">>Apply for Power", ">>Bill: Your Account Online", and ">>Rate Schedules". A large black rectangular redaction box is present in the lower right area of the page, with an arrow pointing from the email address in the Agat Office section to it.

MINA' BENTE OCHO NA LIHESLATURAN GUÅHAN
2005 (FIRST) Regular Session

Bill No. 59(εc)

Introduced by:

L.F. Kasperbauer
R. Tenorio



**AN ACT TO ADD NEW §§ 8123 14117 TO TITLE 12, GUAM
CODE ANNOTATED RELATIVE TO REQUIRING GPA AND
GWA TO ACCEPT PAYMENTS, INSTALLATION
APPLICATIONS AND SERVICE/REPAIR REQUESTS VIA
THE INTERNET.**

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Section 8133 is hereby *added* to Chapter 8, Title 12, Guam Code

Annotated to read:

**“§8123. Acceptance of Payments, Installation Applications And
Service/Repair Requests Via The Internet.** (a) Notwithstanding any other
provision of law the Guam Power Authority shall, within six (6) months of the
enactment of this section, provide that the following services be made available
via the internet:

(1) Acceptance payments via bank cards,

(2) Application for Installation of new and additional services, and

(3) Requests for service and repair

(b) The Guam Power Authority shall provide an email address(s) for
inquires regarding items (a) (1), (2) and (3).

(c) Nothing herein shall be construed as limiting the Authority’s ability to
receive payments through online payment and/or banking services.

1 (d) The Guam Power Authority shall set by Administrative Rule, the
2 timeframes to which email inquires must be addressed and dispensed with.”
3

4 **Section 2.** Section 14117 is hereby *added* to Chapter 14, Title 12, Guam
5 Code Annotated to read:

6 **“§Section 14117. Acceptance of Payments, Installation Applications**
7 **And Service/Repair Requests Via The Internet.** (a) Notwithstanding any other
8 provision of law the Guam Waterworks Authority shall, within six (6) months of
9 the enactment of this section, provide that the following services be made
10 available via the internet:

- 11 (1) Acceptance payments via bank cards,
- 12 (2) Application for Installation of new and additional services, and
- 13 (3) Requests for service and repair

14 (b) The Guam Waterworks Authority shall provide an email address(s) for
15 inquires regarding items (a) (1), (2) and (3).

16 (c) Nothing herein shall be construed as limiting the Authority’s ability to
17 receive payments through online payment and/or banking services.

18 (d) The Guam Waterworks Authority shall set by Administrative Rule, the
19 timeframes to which email inquires must be addressed and dispensed with.”